



Naples Mac Help 2010 Rates and Fees

The hourly fee for service and support is \$118 per hour with a one-hour minimum. Telephone support is billed in 15-minute increments at an hourly rate of \$75.

Note: Beginning September 1, 2009, Text messaging assistance is available with pre-paid [iTunes Gift Cards](#). Please [contact](#) me for details.

Discounted Hourly Rates

pre-paid 2010 rates, effective through 12/31/10

For a discount on the standard hourly rate, you may pre-pay your hours in quantity. Hours may be purchased in packages of ten or more to obtain a discount. Hours are good for one year from date of purchase, any rate increase within year will not affect hours.

Available discount levels:

- 10 hours @ \$110/hour, \$1100.00 pre-paid
- 20 hours @ \$105/hour, \$2100.00 pre-paid
- 30 hours @ \$100/hour, \$3000.00 pre-paid
- 31 or more hours - call for quote.

If you have a very specific task I recommend the flat-fee price list which helps keep costs predictable due to pre-determined time estimates. Call or email for a copy!

Discounted Hourly Terms & Conditions: Hours must be paid for in advance, and are must be used within one year from the date of purchase. Two-hour minimum per visit. Phone support (billed in 15-minute increments) will be applied towards available time.

Terms & Conditions: Prices are for services only and do not include any hardware or software that may be necessary.